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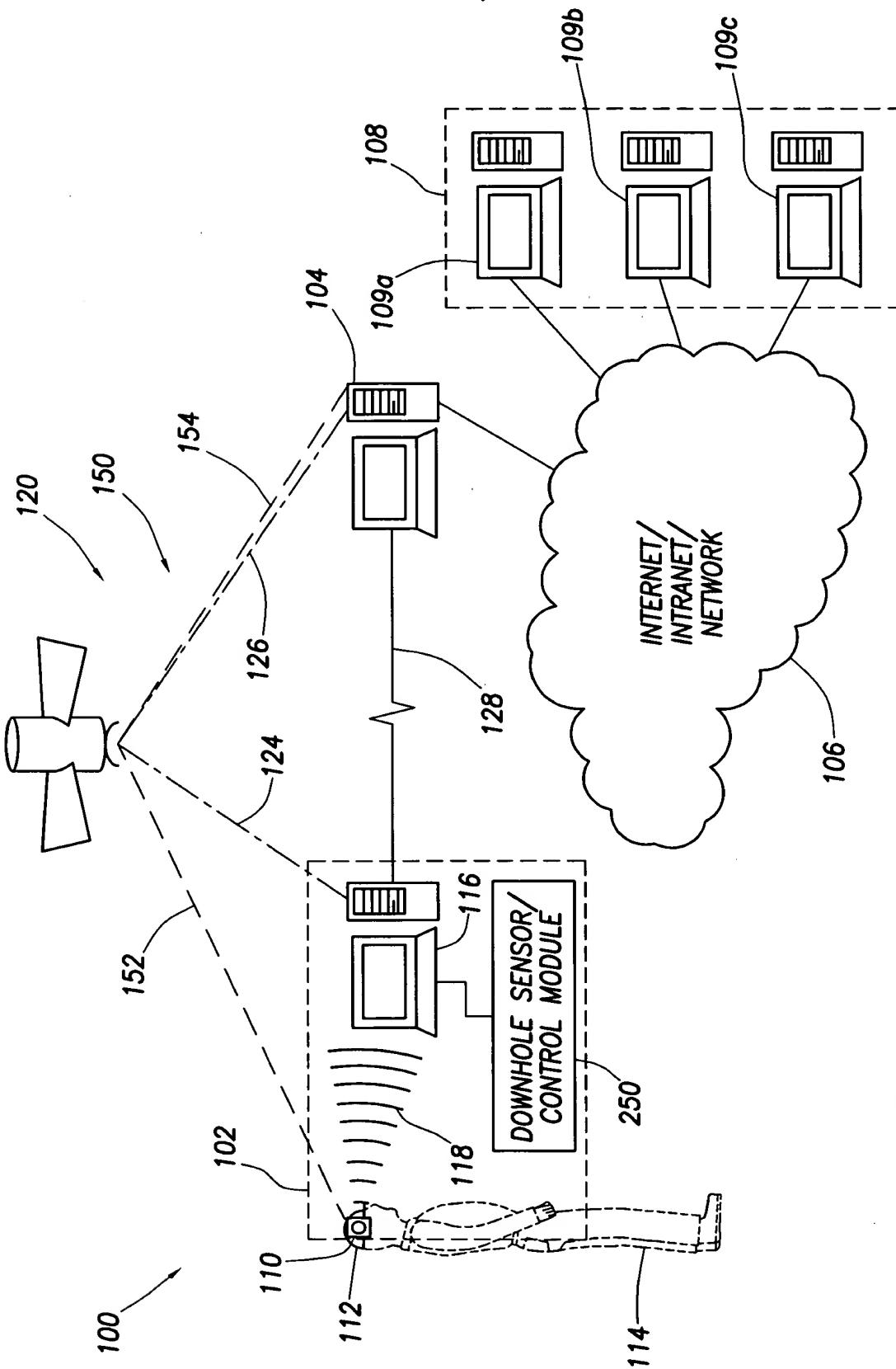
ATTY DKT. NO.: WEAT/0042  
U.S. SERIAL NO.: 09/668,785  
FILED: SEPTEMBER 22, 2000  
TITLE: METHODS AND APPARATUS FOR INTERACTIVE COMMUNICATION  
WITH SERVICE AND SUPPORT PERSONS

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**FIG. 1**

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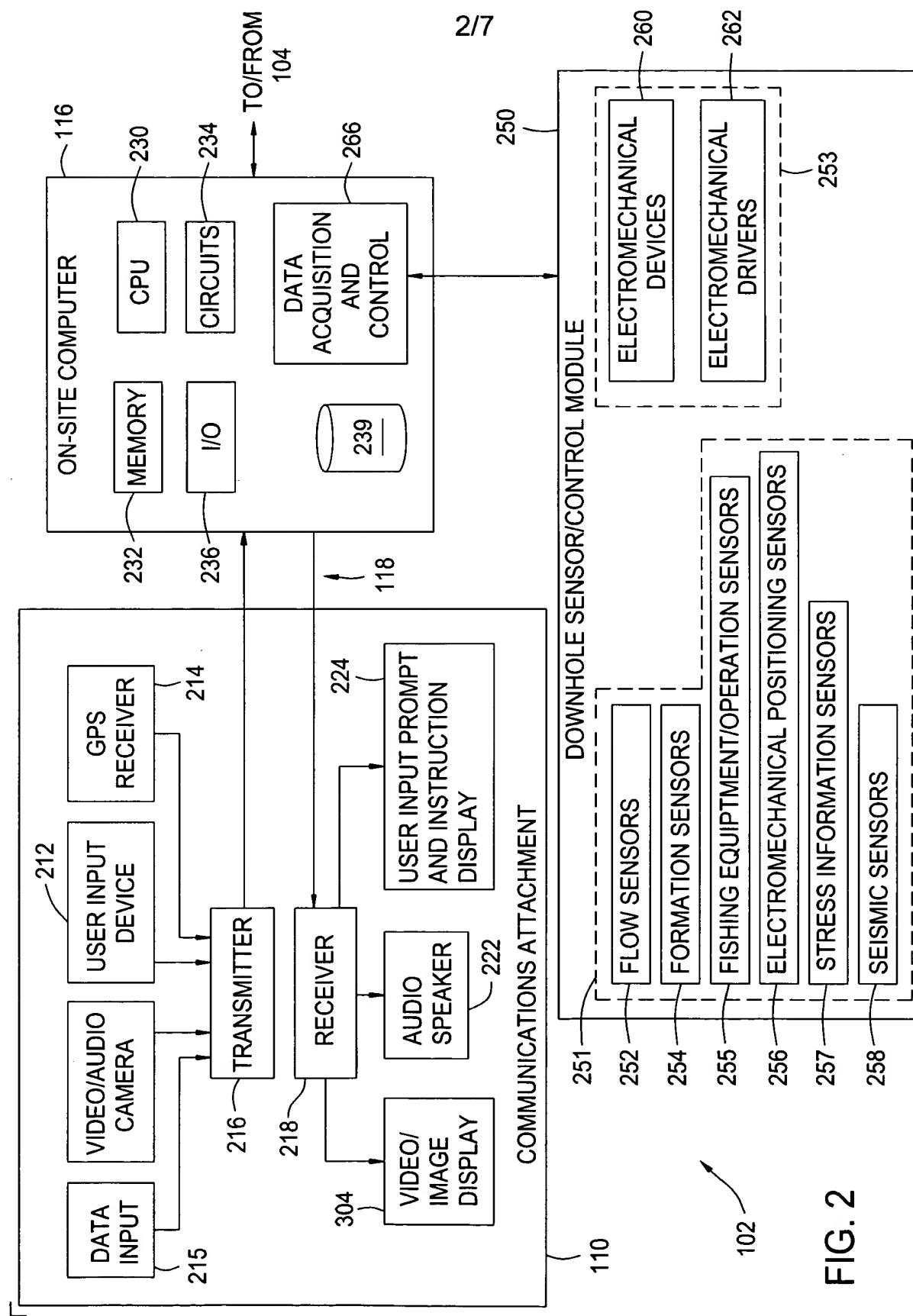
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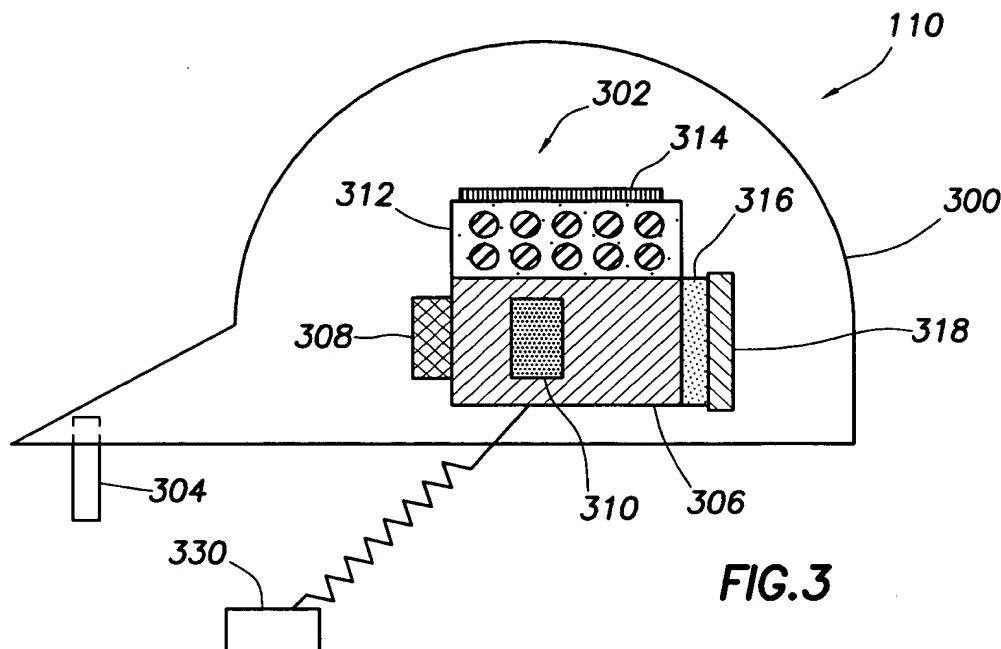


FIG.3

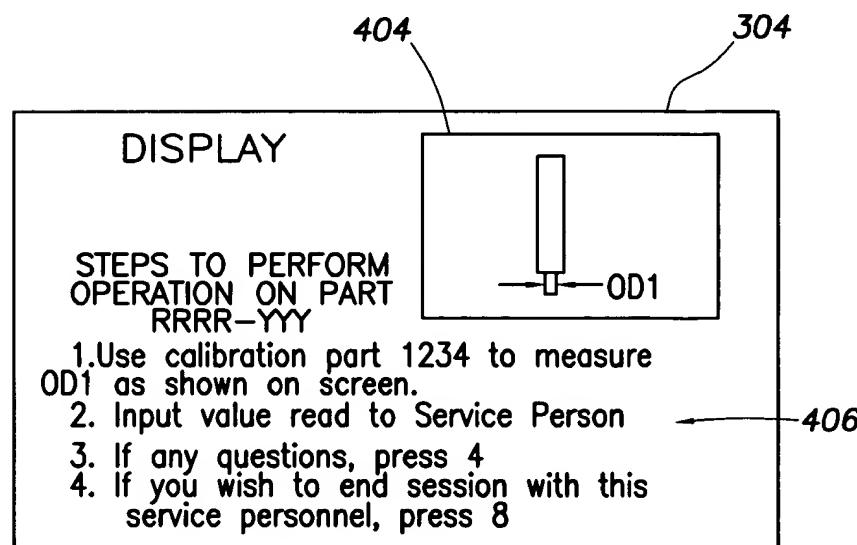


FIG.4

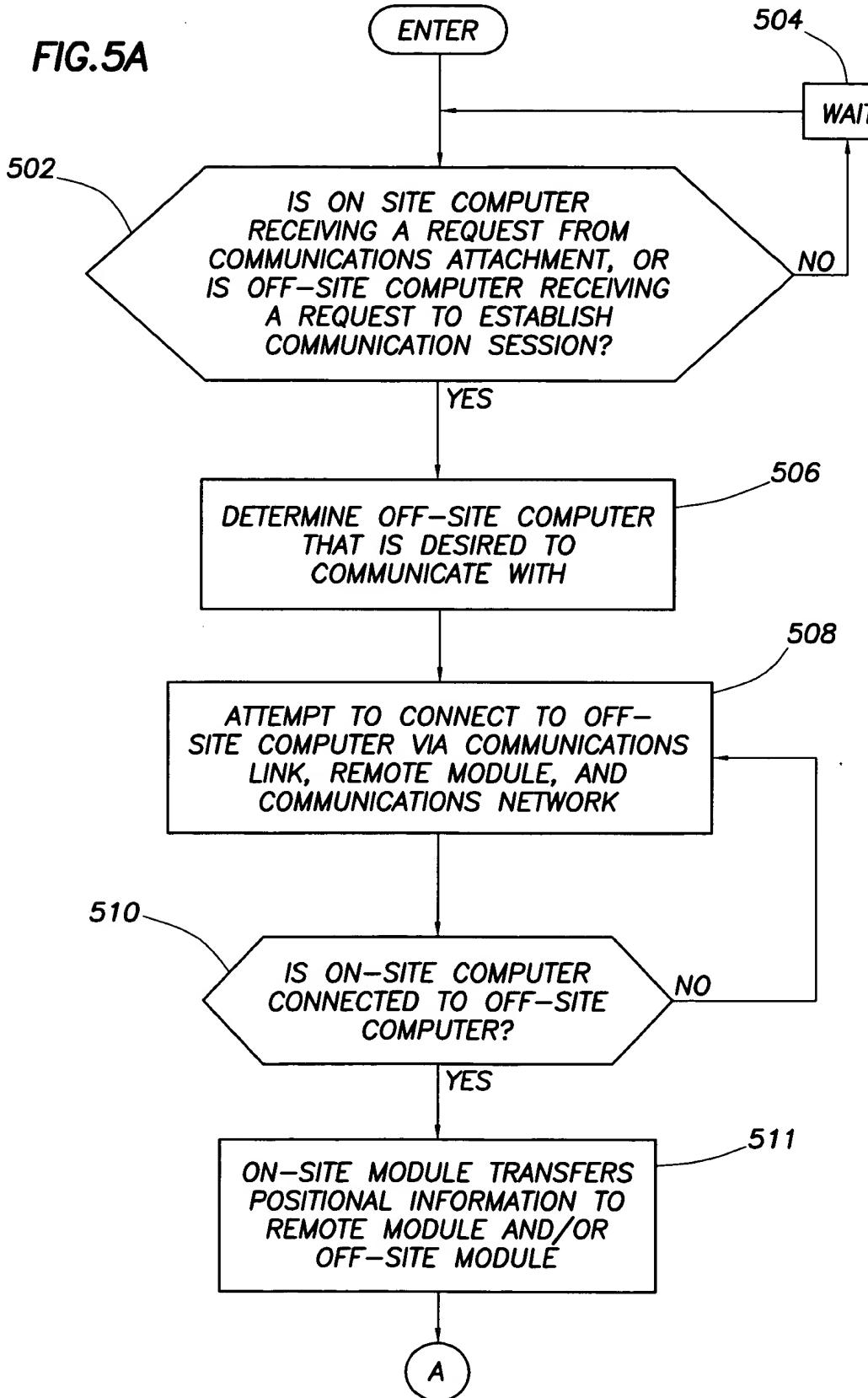
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**FIG.5A**



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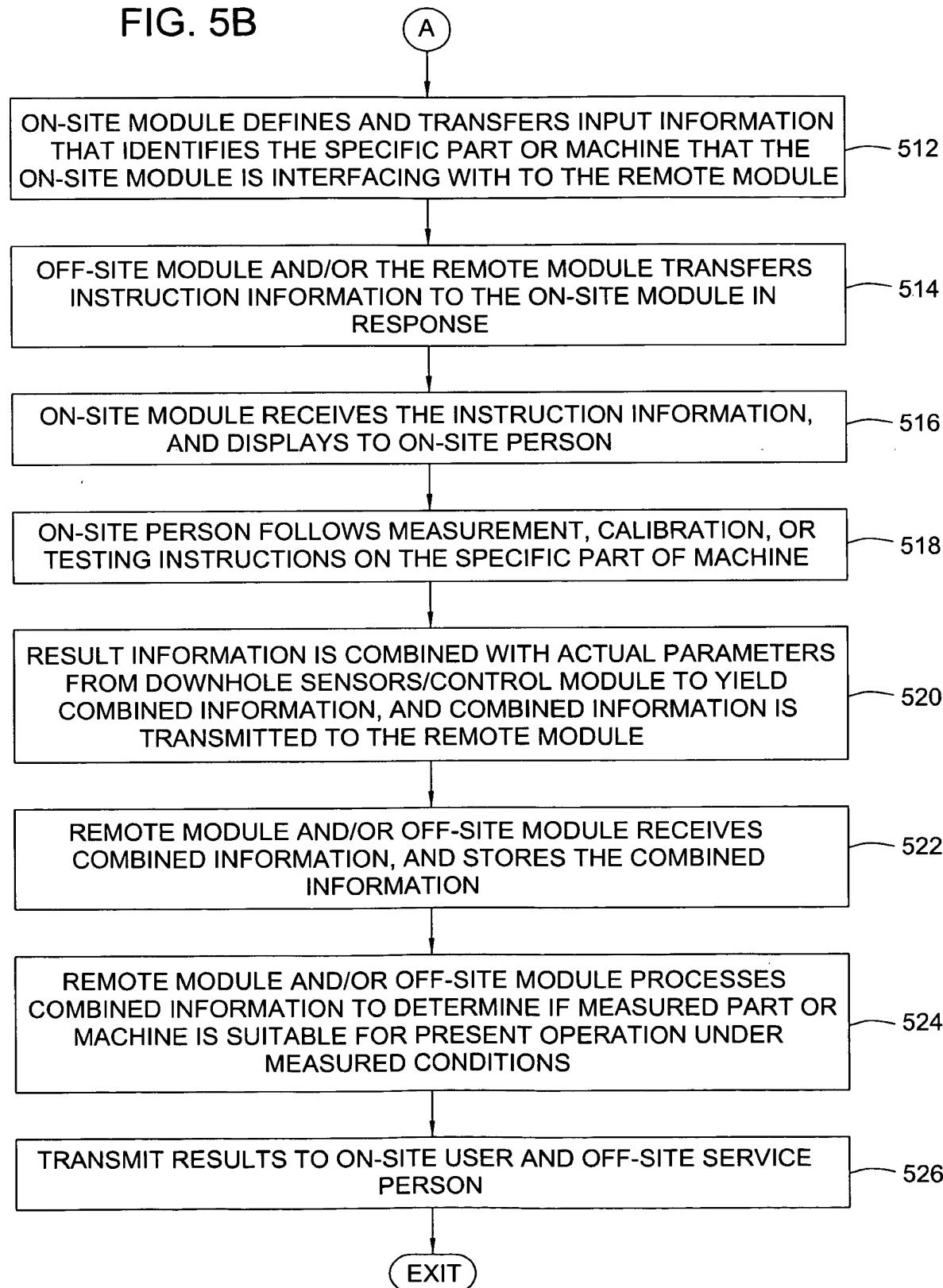
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**FIG. 5B**

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P A T E N T & T R A D E M A R K S  
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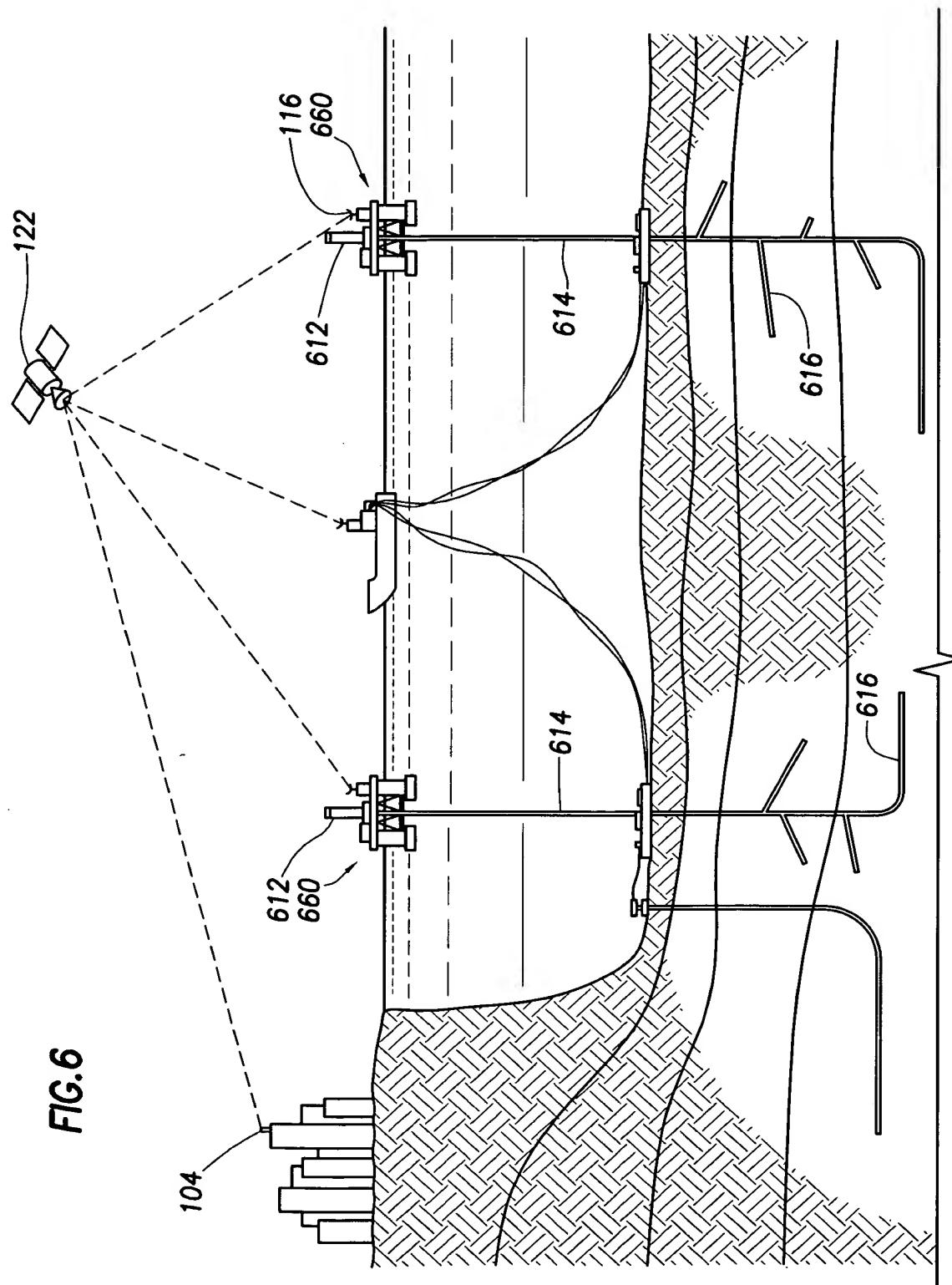
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**FIG. 6**

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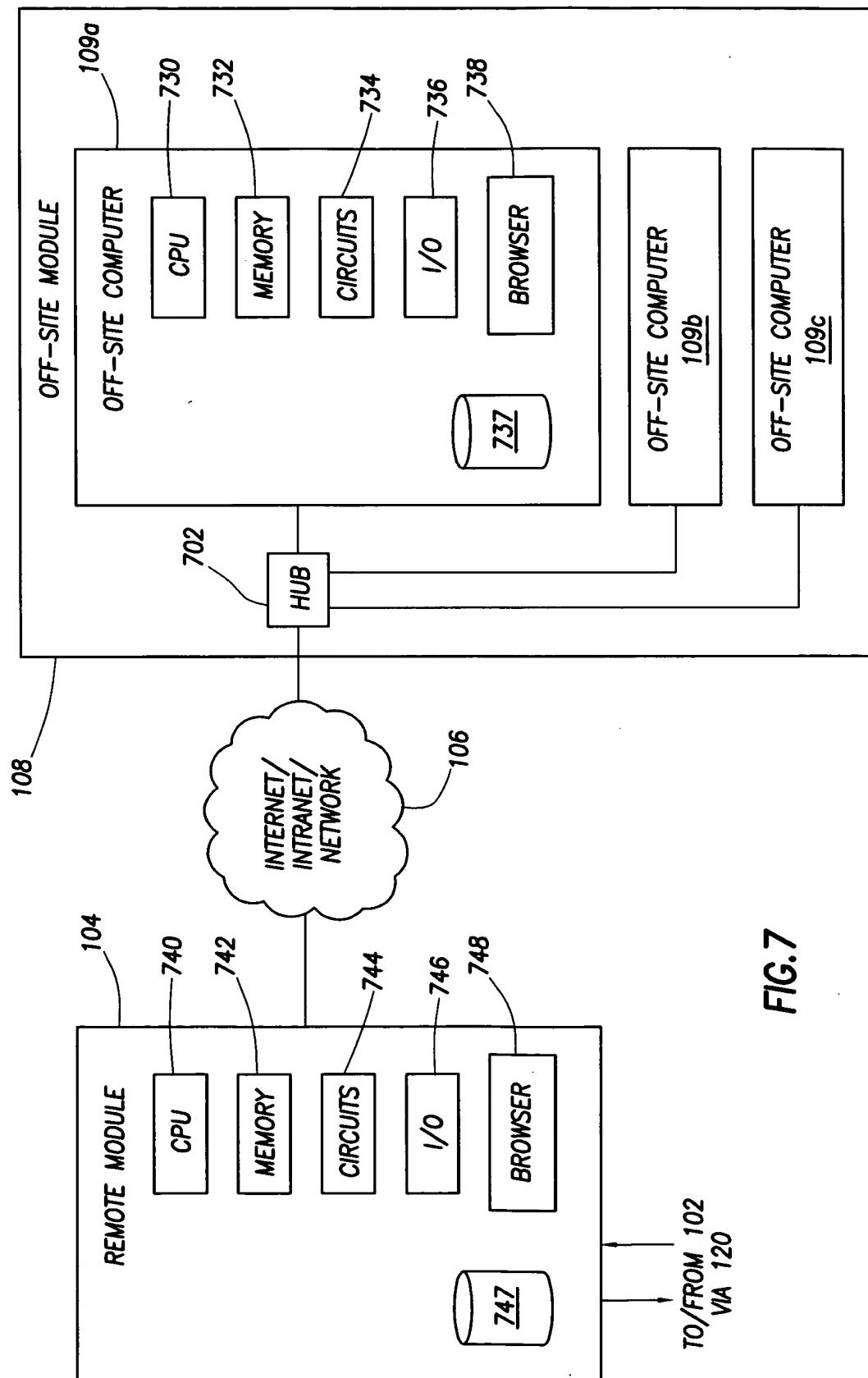


FIG. 7